



Antigua and Barbuda Country Report

Group A



Vision – What We Want To See

- All government services available online
- 

Current Status

Some legislation already in place

- Data Protection Act 2013
- Electronic Transactions Act 2013
- Digital Assets Business Act 2020

Fibre backbone connecting government organizations

National Data Centre

ECCB DCASH project in pilot (to facilitate eCommerce)

Current Status

☐ Instances of digitalization of government services

- Customs and Excise Division - ASYCUDA World
- Online Renewal of Drivers Licenses
- Vaccine Management Program
- Digitization of Outpatient record

☐ Proposed instances of digitalization

- Cabinet Dashboard
- Online Citizen Portal
- Civil Registry

Gaps and Challenges

- Lack of buy-in for digitalization – implementation is protracted
- Hesitance to digitize – unwillingness to move away from paper records; issues of trust
- Aged Infrastructure and limited resources to replace
- Software is costly and we have not yet developed the capacity to generate same within the country
- Need for improved policies, legislation and standards



RECOMMENDATIONS

- ❑ Ongoing revision of legislation
- ❑ Adherence to international standards and good practices
- ❑ Long term (15 – 20 year), Medium Term (3-10 Years) and Immediate Term (0 – 2 years) IT Developmental Plan which includes input from Government, Opposition, Private Sector and citizens



RECOMMENDATIONS

- ❑ See market as the entire OECS rather than Antigua and Barbuda alone.
- ❑ Model to attract in-country coders to use their talents to develop IT systems – might require incubator system.
- ❑ Develop talent of other IT professionals
- ❑ Use of existing regional integration mechanisms such as residency to augment skillsets



RECOMMENDATIONS

❑ Establish Structures and frameworks for digitalization

Focus on:

- Priority sectors such as Health, Education, Agriculture, Security, Customs
- National Development Goals



THANK YOU



Questions