



# Advancing Collaboration with Digital Transformation

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# The value of public services shows intergenerational evolution



# Intelligent Governance Era, public services face challenges

- ❑ **Growing environmental, health, education challenges of rapid urbanization**



- ❑ **Big data, big demanding in data availability and usability**



- ❑ **Cybersecurity, data protection and individual privacy become the new national sovereignty**

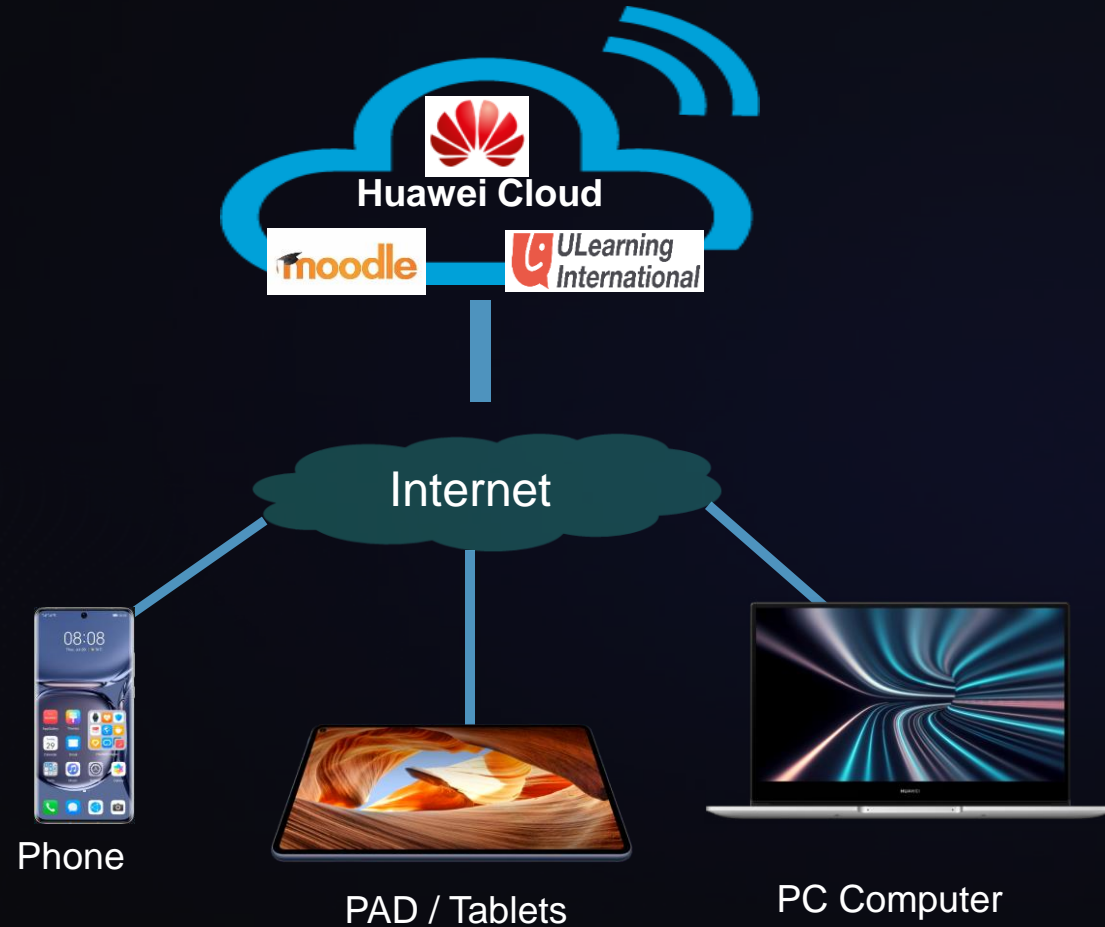


- ❑ **The digital economy and digital society as an emerging area of focus for governments**





# COVID-19 has Accelerated Digital Adoption

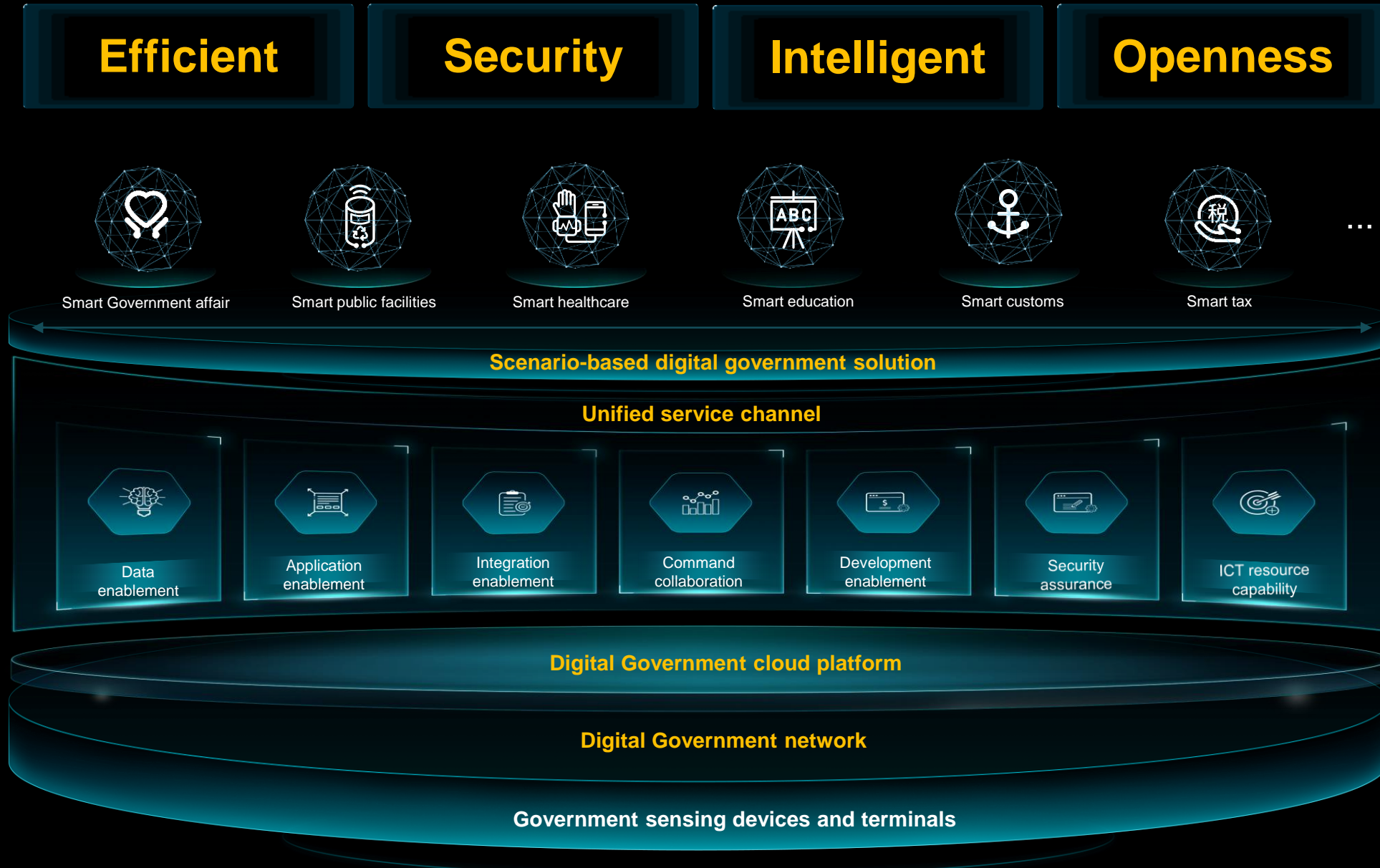


Physical School has stopped but not learning. In China, there were **200M** remote class sessions in February alone.

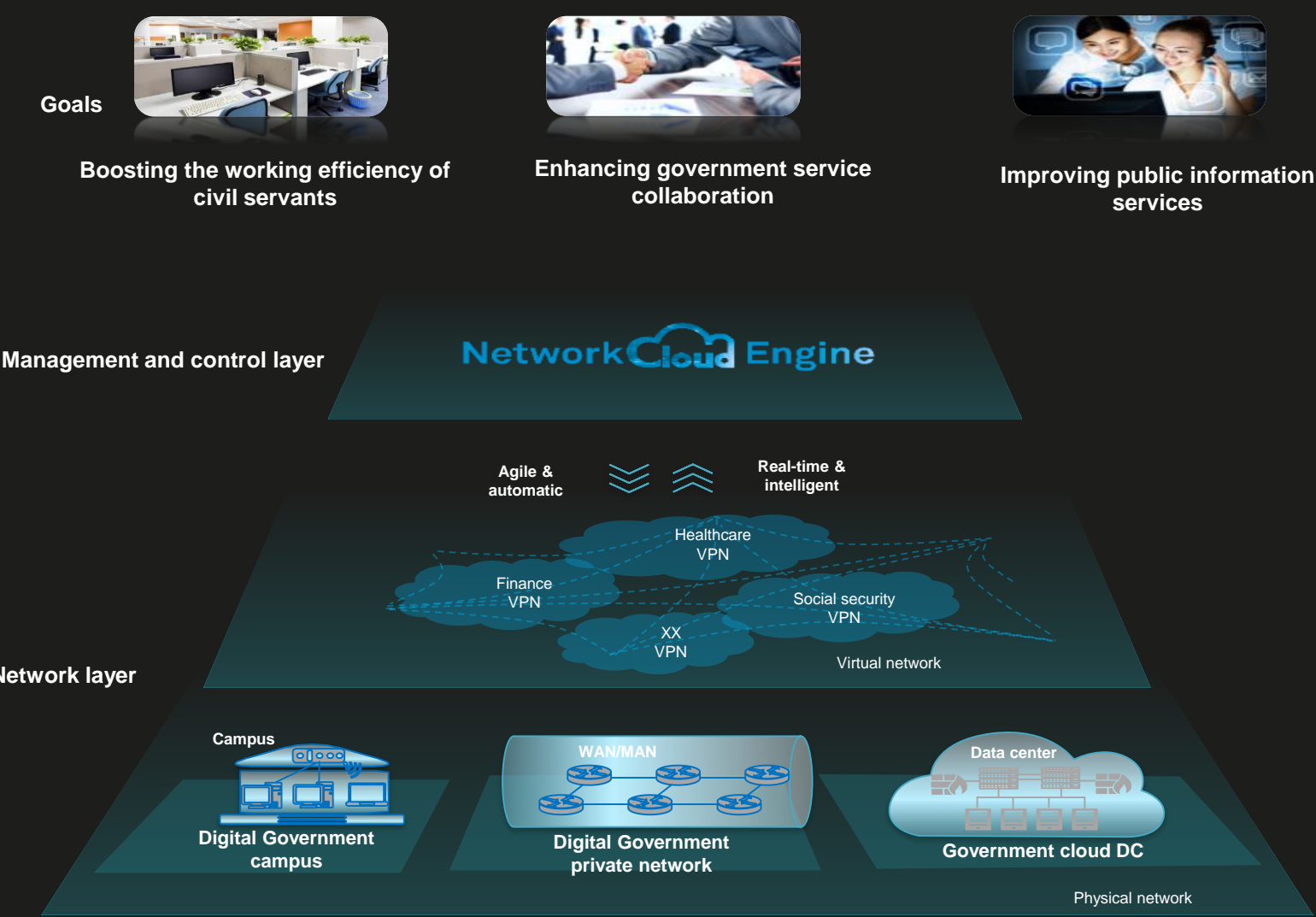


In China, Video Conferences grew fifty (50) times during the Covid19 pandemic .There are approximately 100M video conferences happening everyday.

# Collaboration in Intelligent Governance Era



# Digital Government Network - for fully connected Digital government services



 **Simplified**

 **Resilient**

 **High-quality**

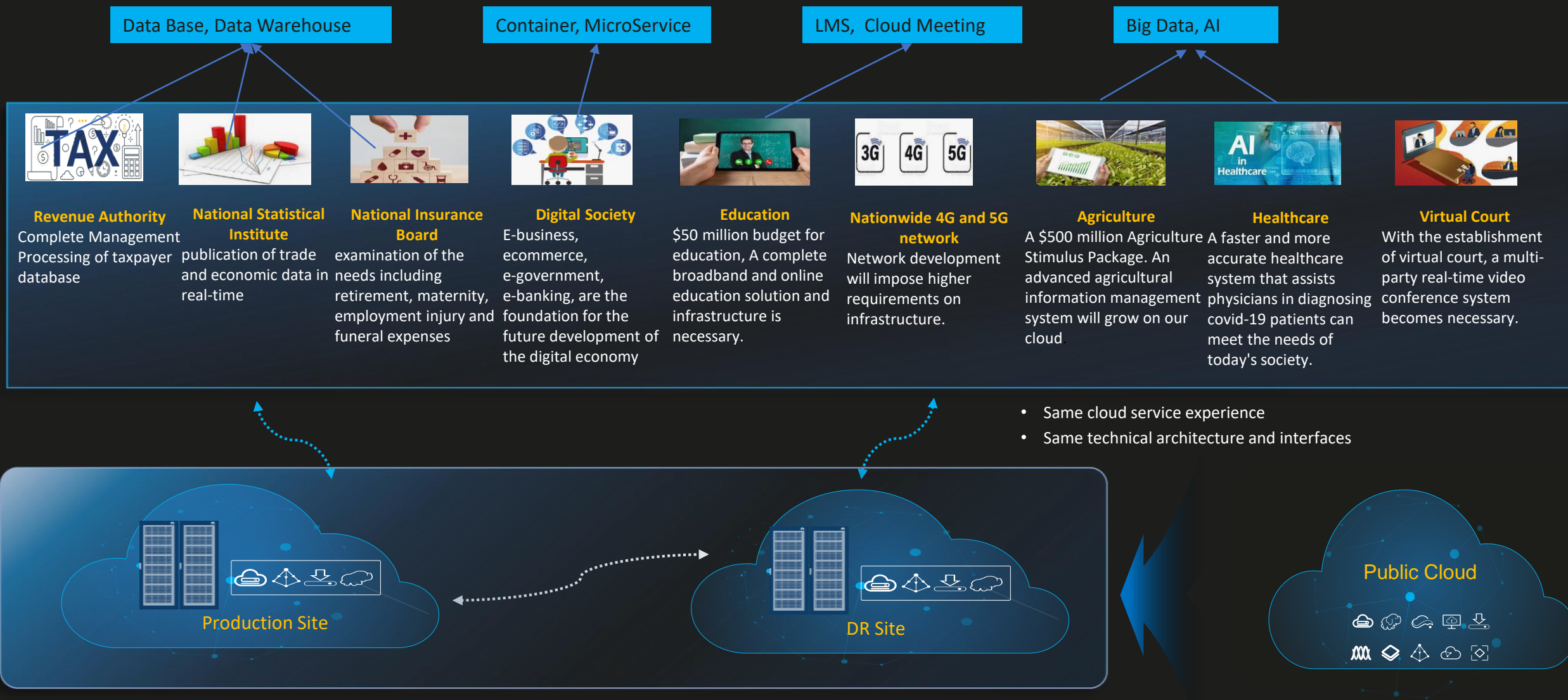
 **Security**

 **Intelligent**



# National Cloud DC to lay the foundation for Digital Government

(Source: T&T Budget Statement 2021 Resetting the Economy for Growth and Innovation)

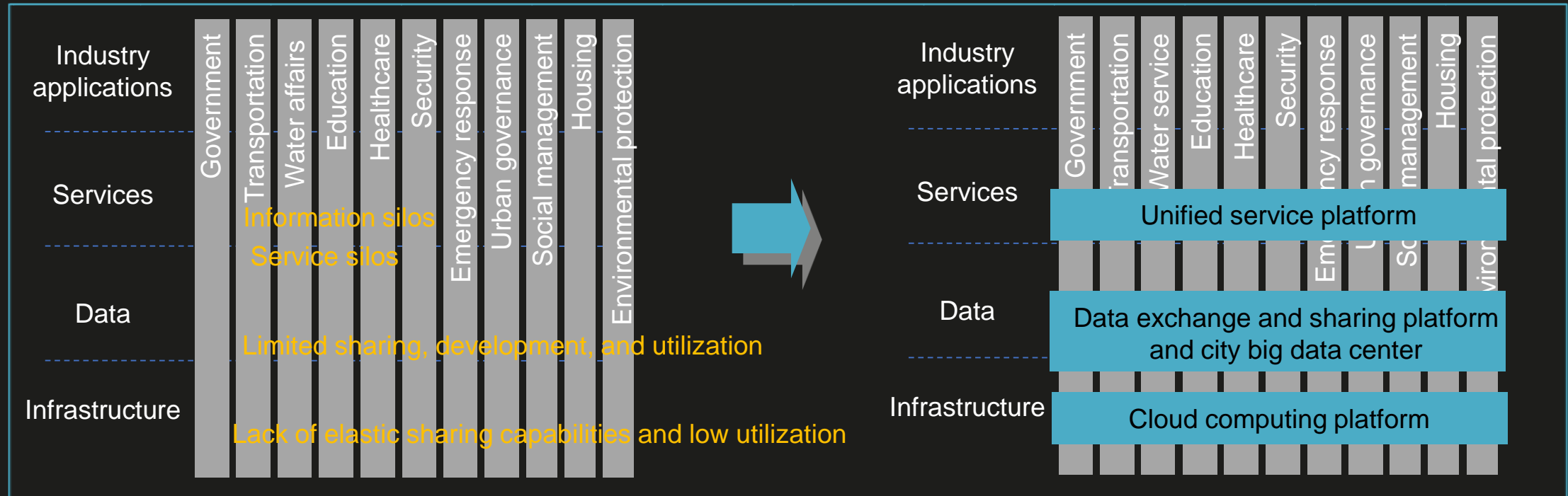


# Building a New Big Platform to Comprehensively Integrate Existing Systems



## Advantage

- ✓ Comprehensively sorts out requirements and performs top-level design to unify architecture, ensuring efficient decision and standard compliance.
- ✓ Eliminates data fragmentation and information silo issues, for example, constructing a data sharing and exchange platform and city big data center.



The construction mode is unified to simplify comprehensive integration.  
However, platform and service reconstruction is challenging.



# Government Transformation Requires More Digital, Mobile and Intelligent Collaborative office

## Increasing business requirements and reduced government budgets

### Popularization of online services

88%

Proportion of online services supported by EU Digital government in 2017

### Paperless government services

100%

Paperless government of public services to be achieved in France by 2022

### Urgent need for mobile office

72%

Proportion of mobile terminals for work by 2020  
2015: 37.2%

### Government deficit close to the alert level

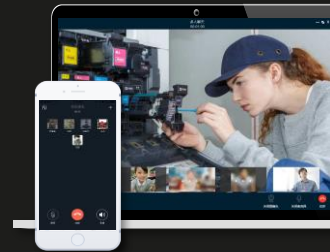
2.7%

Global government deficit-to-GDP ratio: 2.7%

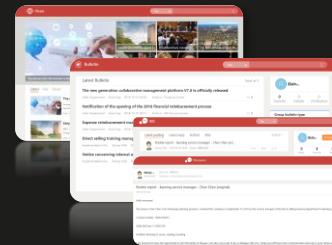
## Government Construction Goals



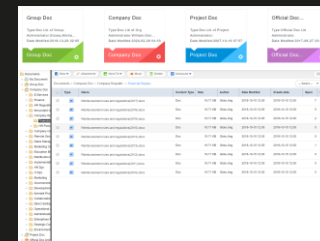
### instant messaging



### Video Conferencing Management



### Information Release



### Knowledge management

## New Requirements of Government Office



### Digitalized

Information sharing and collaborative communication, improving efficiency  
Refined and process-based management, reducing costs



### Mobile

Obtain information anytime and anywhere, improving efficiency



### Intelligent

Organization efficiency analysis and management optimization  
Intelligent data analysis and efficient decision-making

# One-Stop Public Service Integrated, efficient, and convenient service for a better user experience

The government public service hall (website) provides one-stop service handling and converges online and offline service processes to achieve proactive, intelligent, and precise government services.

## All-in-one network service

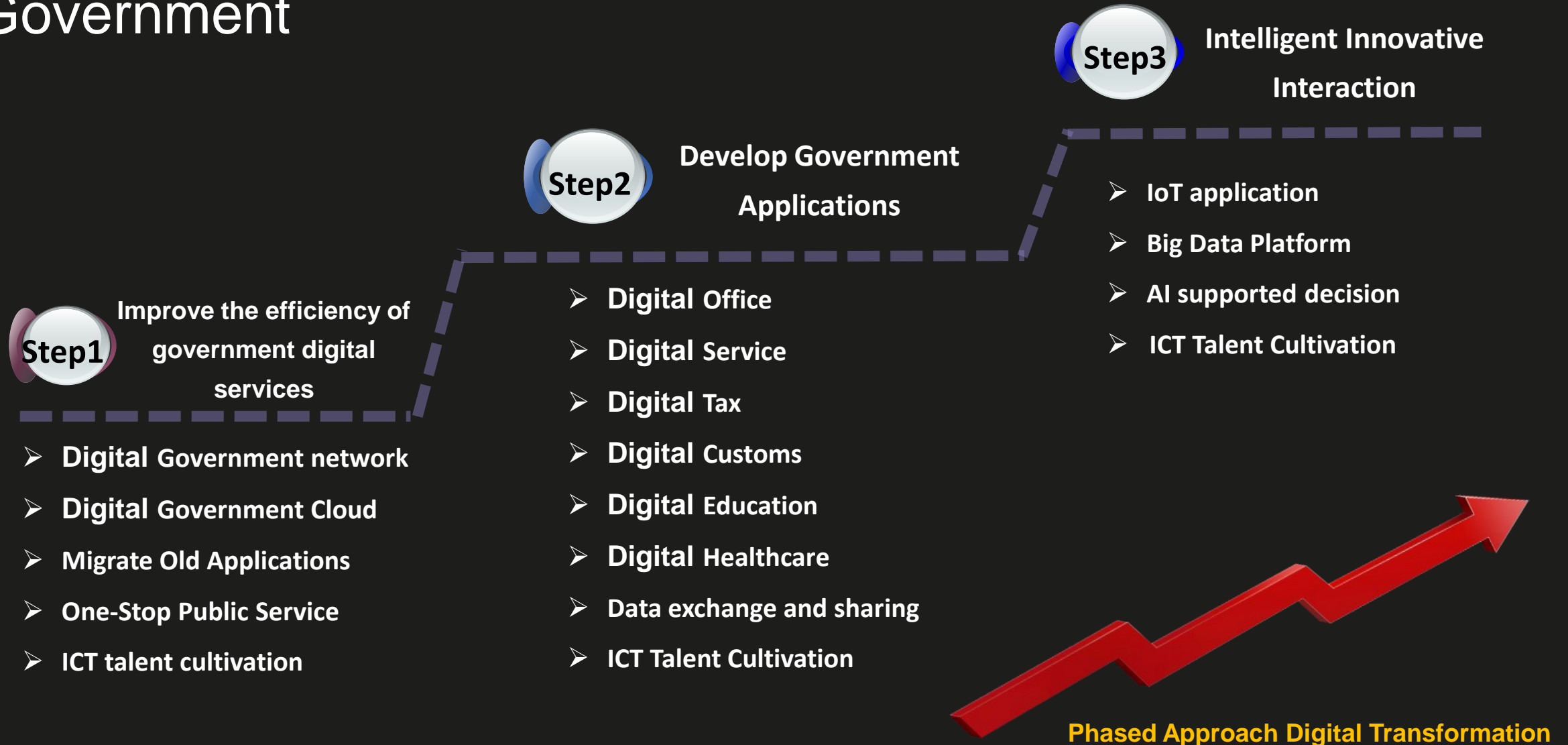


**One-time notification**  
**One-form application**  
**One-stop handling**  
**One-network processing**  
**Unified certificate issuance**  
**Integrated management**

## One-stop converged service



# Follow a Phased Approach to Construct Digital Government





# Thank you.

把数字世界带入每个人、每个家庭、  
每个组织，构建万物互联的智能世界。

Bring digital to every person, home and  
organization for a fully connected,  
intelligent world.

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