



# **TTravelPass**

**A Country Presentation** 

23 September 2021



#### Covid-19 Pandemic





## Covid-19 Impact



Changes to the Employment workforce and skillsets desired



Business
Impacts –
They way we
do business



Economic
Impact –
Increases from
digital
channels



Internationally impacted citizens



## TTravelPass Objectives

 Manage incoming travelers while maintaining the observation of the local health ordinance for Covid-19

- Provide an electronic window for ease of access and application for any international traveler
- Portal must be expandable
  - Phase I Air bridge via Caribbean Airlin
  - Expansion to Sea Ports and other airline





## TTravelPass Objectives

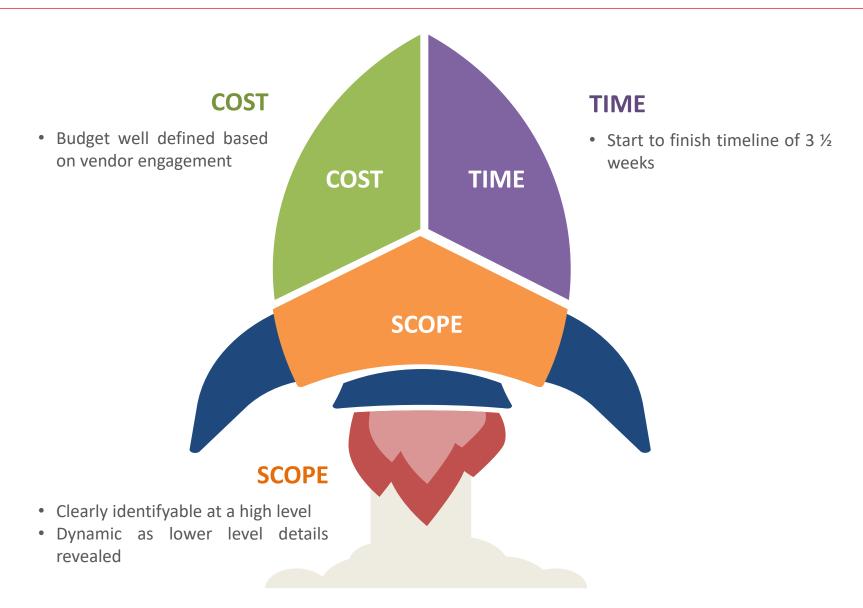
- Shared platform to all key stakeholders
  - Ministry of Health Port Health
  - Ministry of National Security Immigration
  - Ministry of Works and Transport Airport Authority, Ports
  - Airlines
  - Hoteliers

- Automated approvals
- Easy reporting and traveler management





#### **Project Management Methodology**





## Challenges

- Some of the challenges faced included SUCCESS
  - Large number of stakeholders with varying levels of interest
  - Unclear roles and responsibilities on the project
  - All the answers were not known upfront
  - Tight timeline for delivery
  - Project was highly visible locally and internationally
  - Introducing a large change to the public and government agencies with very little time for change management



# Addressing the Challenges

Strong Project Management Methodology utilized



Regular touchpoints with key stakeholders



Constant refinement of roles and responsibilities with clear demarcs in the TTravelPass process

Regular Status Reports and escalations

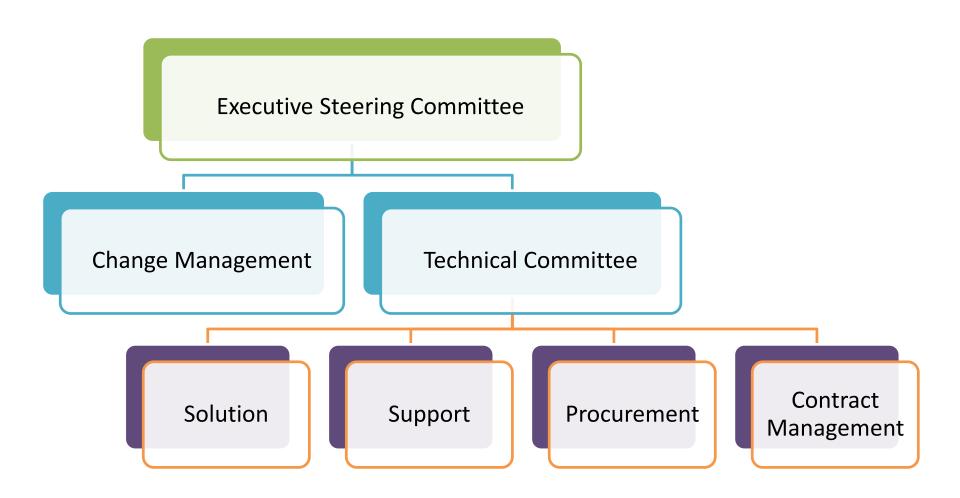


Informal updates via telephone and Whatsapp became critical





#### Governance





#### **Success Factors**





#### **Solution Overview**



# **CLOUD TECHNOLOGY**

Flexible, reliable, scalable solution infrastructure





**SECURITY** 

Stringent security reviews and process

#### CONTRACT MANAGEMENT

Stringent measures for vendor management and solution support





#### **SUPPORT**

Provision of multichannel suppor mechanisms



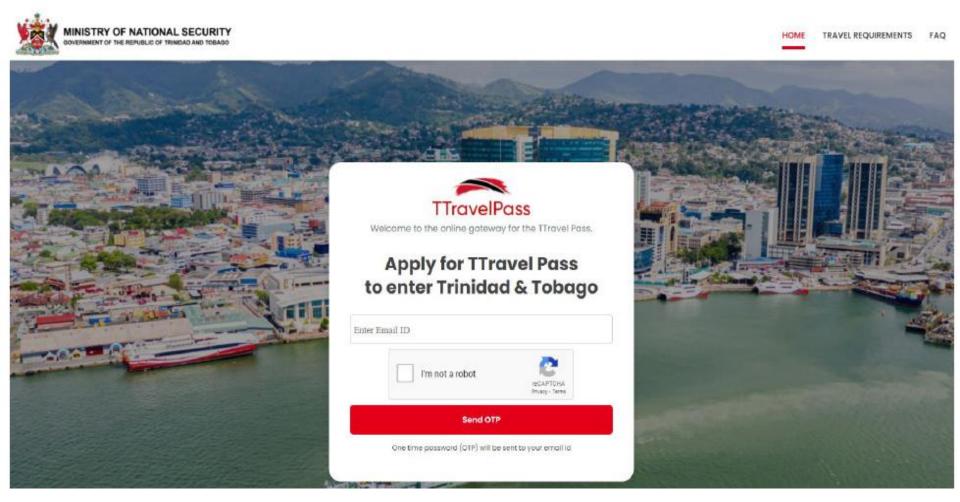






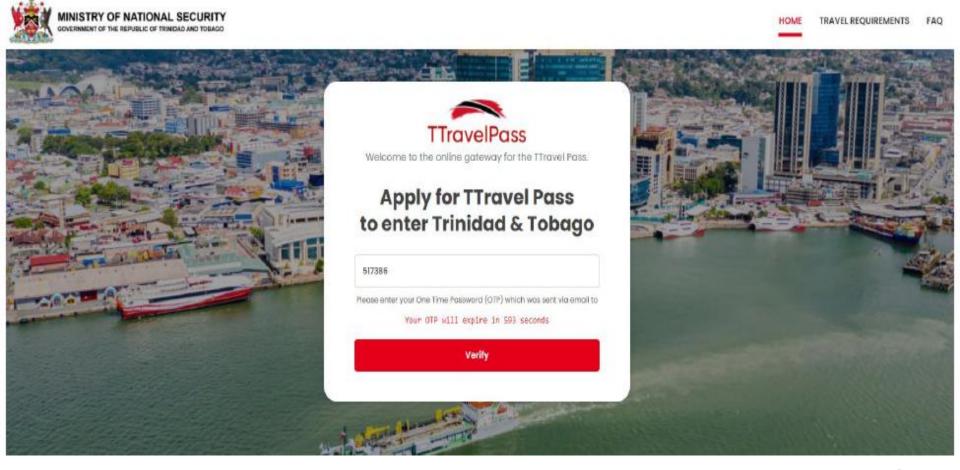


Enter email address, complete the captcha question and click on "Send OTP".



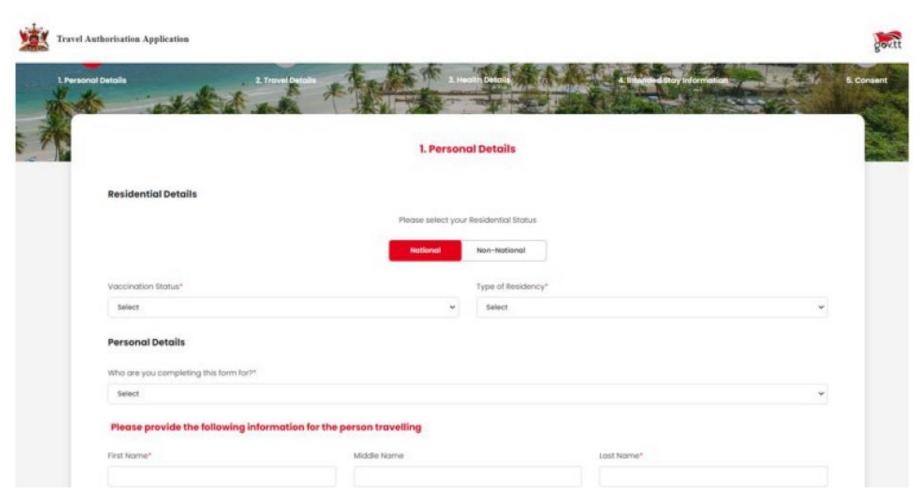


Check email for One Time Password, enter the received OTP and click on Verify





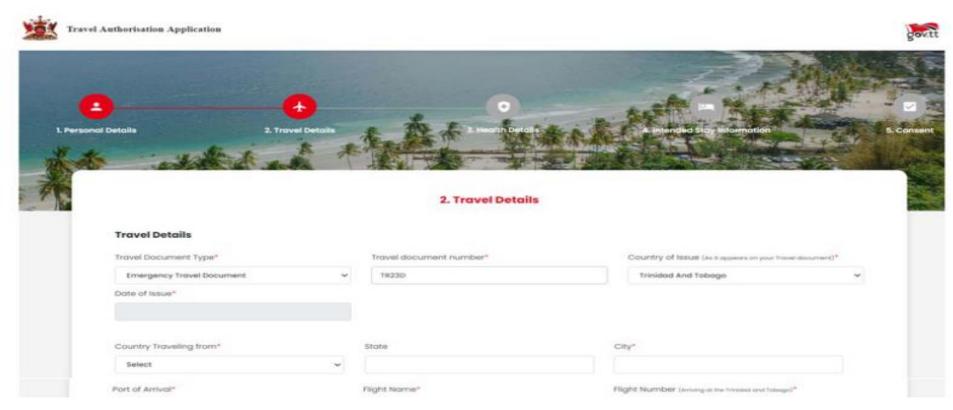
The personal details page requests to enter name, residency status, vaccination status and contact information.





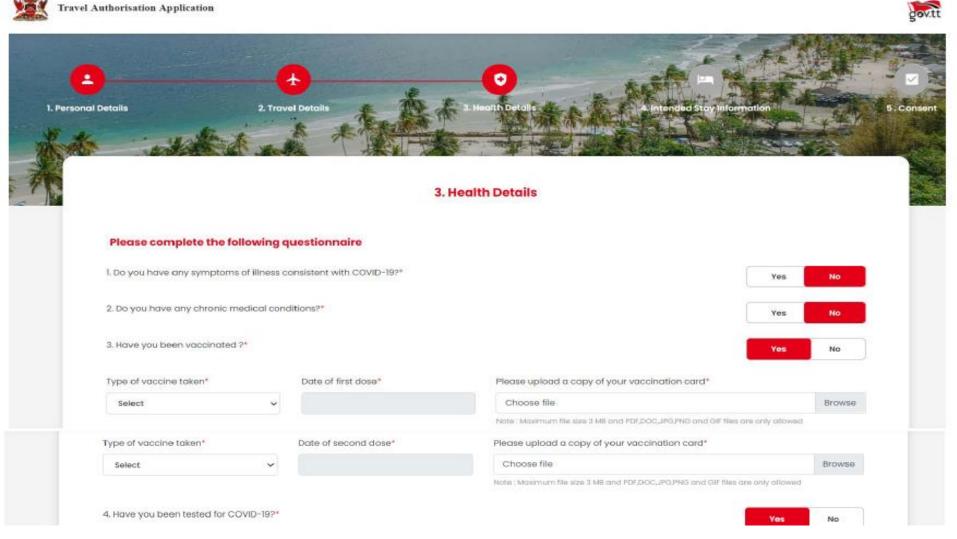
#### Provide your travel related information in this section including;

- Travel Document Type and number
- Flight Information Airline & Flight number
- Port of Arrival
- Intended date of travel

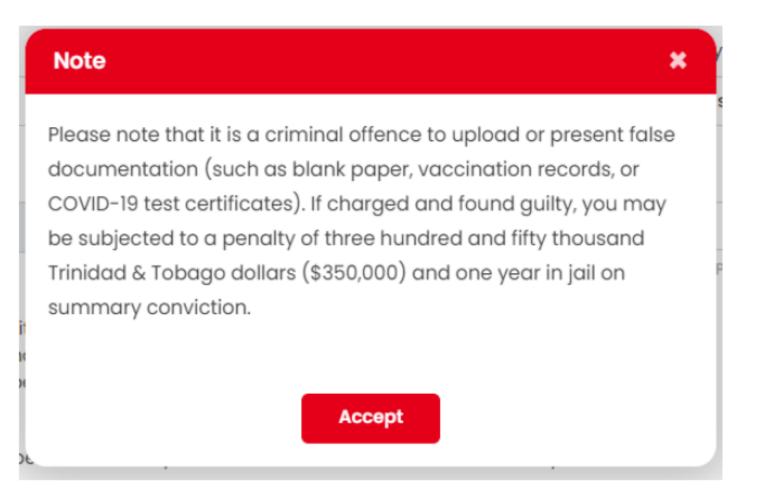










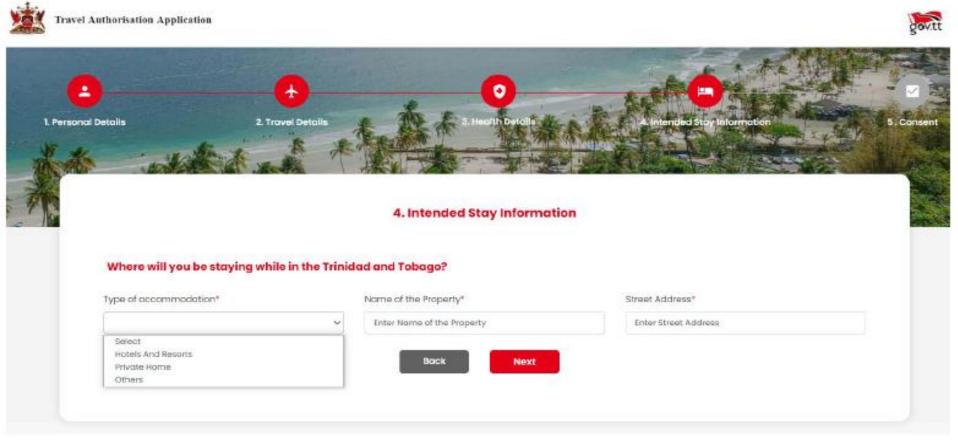


Once you click "Accept", you will be directed to the 4th Page – which is the Intended Stay Page.



#### Intended Stay Information:

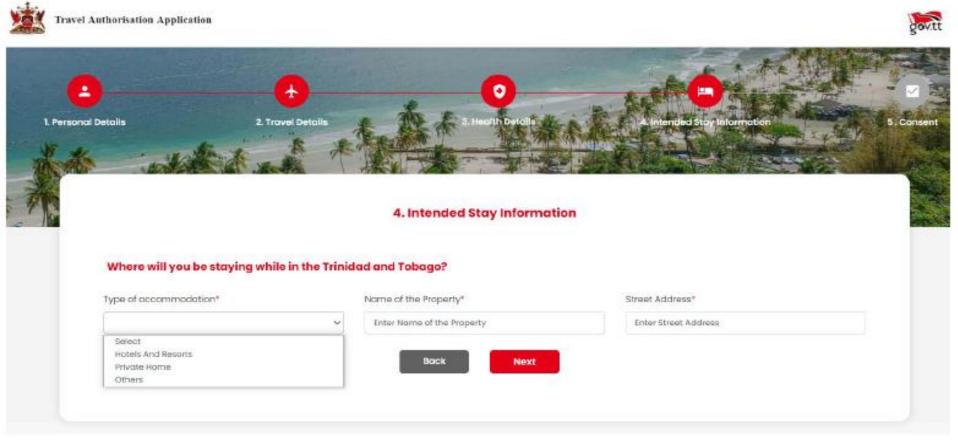
If you are vaccinated, you are required to update the address of your intended stay location.





#### Intended Stay Information:

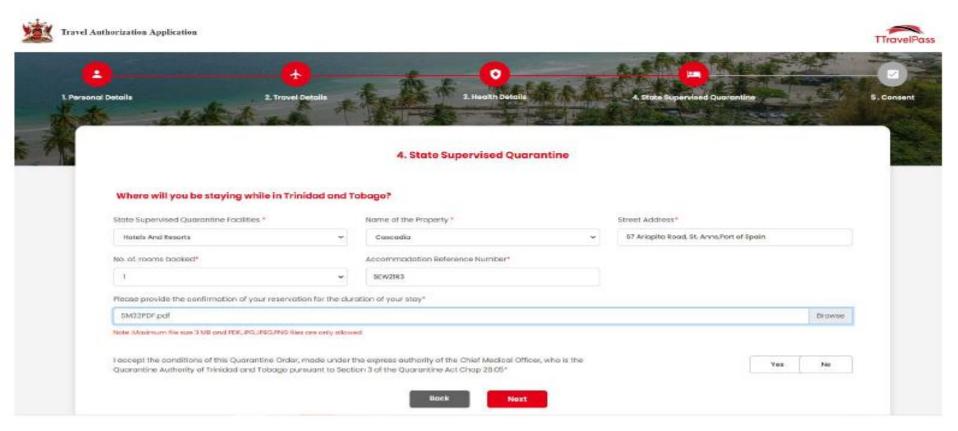
If you are vaccinated, you are required to update the address of your intended stay location.





If you are a National who is Not Vaccinated, you are required to be under quarantine at a State Supervised Quarantine facility.

You are also required to book a reservation and upload confirmation document of this booking and the Confirmation Number.







Travel Authorization Application





#### CONSENT, CONFIRMATION OF UNDERSTANDING AND CONSENT FOR COVID-19 HEALTH SCREENING AND RISK ASSESSMENT REQUIREMENTS

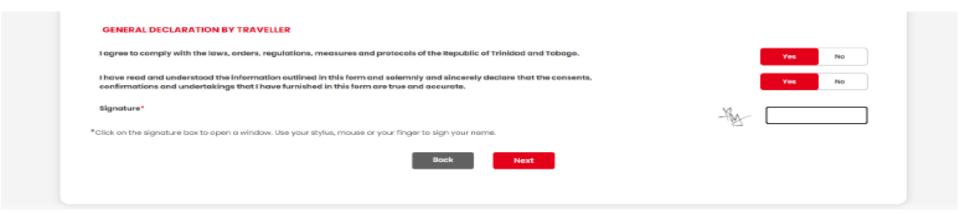
tach section below contains a bor which must be ticked to confirm consent, confirmation and understanding of the relevant matter. Failure to tick any box means access to the Republic of Trinidad and Tobago WILL NOT be granted.

This condition applies to the adult completing the form on their own behalf and on behalf of a minor under their care.

#### ON ARRIVAL IN TRINIDAD AND TOBAGO:

- IUNDERSTAND that on arrival in the Republic of Trinidad and Tobago, I will be required to undergo a screening assessment at the part of entry, by a Health Officer designated by the Chief Medical Officer of Trinidad and Tobago. I GIVE MY IRREVOCABLE CONSENT FOR THIS.
- LAISO UNDERSTAND that the screening assessment will include checking my temperature, validation of my PCR results and vaccination certificate if applicable and an interview by a Health Officer, I GIVE MY IRREVOCABLE CONSENT FOR THIS.
- I UNDERSTAND (and I GIVE MY IRREVOCABLE CONSENT THAT);
  - · If not fully vaccinated:
    - . I will be subject to specific protocols at the airport on my arrival as determined by the Chief Medical Officer that will prohibit me from all duty-free shopping.
    - I will be placed at an approved state-supervised quarantine facility at my expense, for a minimum period of 14 days from the date of arrival;
    - I will be required to undergo a further PCR Test on Day 7 of the quarantine period. If this test is negative, I will still be required to complete my 14 day quarantine at the state supervised quarantine facility.
    - . If I test positive at the state supervised quarantine facility, I will be isolated and treated at a facility as determined by the Chief Medical Officer or his

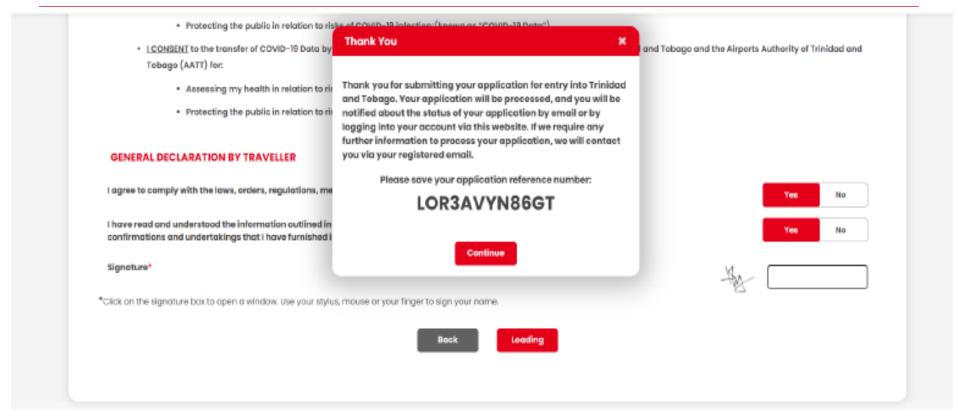




You have to give your acceptance to the guidelines in this page for your application to be processed. Once you select *yes* for the questions, include your signature and click on *Next*.







A Reference Number will be generated automatically and your application will be approved.

When you click on *Continue*, you will be redirected to the User Dashboard displaying the application you just submitted.



You will also receive an email confirming the status of your request for TTravel Pass to Trinidad & Tobago.

Your application LOR3AVYN86GT is approved Indox ×

Trinidad & Tobago < @myambergroup.com>

to me \*



Dear Sasa dsdsd

You have been approved for travel to Trinidad & Tobago. We look forward to welcoming you. Please note that you may be denied boarding by the airline, based on your health screening at the airport. Please ensure that you have a copy of your TTravelPass Travel Authorization (attached) and a copy of your negative PCR results.

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