



Caribbean Telecommunications Union

5th Caribbean Regulators' Forum

Theme: *Forging Ahead – The Caribbean Digital Economy*

23rd and 24th September 2021

Day 1: Open Session (Virtual)

Time	Item	Presenter
09:00	Invocation and Opening Remarks	Mr. Selby Wilson Telecommunications Strategist, CTU
09:05	Welcome Remarks	Mr. Rodney Taylor Secretary General, CTU
09:10	Keynote Address (video presentation)	Ms. Doreen Bogdan-Martin Director BDT, ITU
09:20	Global Regulatory Trends	Ms. Elena Scaramuzzi Head of Global 3 pt Research Cullen International
09:40	GSR 20 & 21 Best Practices Guidelines	Ms. Sofie Maddens Head of the Regulatory and Market Environment Division ITU
Panel Discussion - Accelerated Transformation: Building a More Responsive Regional Regulatory Environment: This multi-stakeholder panel will discuss and present their requirements to make investments that will advance the development of the digital economy		
10:00	Panellists: 1. Viasat 2. Digicel 3. CWC 4. Regulator/Government Advisor	Moderator: Dr. Kim Mallalieu Mr. Ryan Johnson , Senior Director Mr. Frank O'Carroll , Chief of Staff, Jamaica Mr. David Cox , Head Regulatory Affairs Mr. Kenva Williams , Director General, Turks & Caicos Islands
10:50	Break	
11:00	Special Address: Preliminary considerations for a Single CARICOM Regulatory Authority	Dr. Annalee C. Babb ITU Consultant
Panel Discussion - The Panel will address what regulatory initiatives will be required to advance the development of the CARICOM Single ICT Space		
11:30	Panellists: 1. CWC 2. Digicel 3. TSTT 4. GTT	Moderator: Ms. Sandra Sealy , Consultant, CTU Ms. Opal Neil , Senior Manager, Regulatory Affairs Representative, TBC Ms. Lisa Agard , CEO Mr. Mark Reynolds , VP Legal & Reg.
12:15	Open Discussion	Facilitator: Ms. Sandra Sealy , Consultant, CTU
01:00	Day 1 Synthesis	Mr. Selby Wilson , CTU

Caribbean Telecommunications Union

5th Caribbean Regulators' Forum

Theme: *Forging Ahead – The Caribbean Digital Economy*

23rd and 24th September 2021

Day 2 Closed Session for Regulators (Virtual)

Time	Item	Presenter
09:00	Opening Remarks	Mr. Selby Wilson Telecommunications Strategist, CTU
09:05	Keynote address: Digital Transformation	Mr. Philippe Defraigne Founding Director Cullen International
09:15	<p>Panel Discussion: The Regulators role in Digital Transformation</p> <p>The one positive arising from the COVID-19 pandemic is the recognition that there is a need to accelerate the adoption of technology solutions to provide efficient service to citizens and sustain an acceptable level of economic activity. During this COVID crisis, we witness the adoption of several ad hoc solutions. Yet, many did not have adequate access or the skills to use the technology solutions for education, social benefits payments, and online services.</p> <p>This Panel will discuss the initiatives that can address these concerns as we respond to the policy shift of CARICOM governments to adopt technology solutions at a faster rate.</p>	
	<p>Panellists:</p> <ol style="list-style-type: none"> 1. Utilities Regulation & Competition Authority (URCA), The Bahamas 2. Telecommunications Regulatory Commission, BVI 3. Colombian Regulatory Commission 4. CARICOM: Caribbean Competition Commission 	<p>Moderator: Mr. Phillippe Defraigne Mr. Mr. Carlton Smith, CEO</p> <p>Mr. Guy Malone, CEO</p> <p>Mr. Carlos Lugo Silva, Commissioner Ms. Nievia Ramsundar, Executive Director</p>
09:55	Q&A	
10.10	Break	

	<p>REGULATION IN A SINGLE ICT SPACE</p> <p>The Heads of Government have identified the need for a Single Regional Regulatory Body or a more harmonised Regional Regulatory Framework as an essential requirement for the ICT Single ICT Space. What strategies can National Regulatory Authorities adopt to achieve this vision</p>	
10:20	<p>Panelists:</p> <ol style="list-style-type: none"> 1. ECTEL, OECS 2. CARICOM: Caribbean Competition Commission 3. Telecommunications Unit, Barbados 	<p>Moderator: Mr. Rodney Taylor, CTU Ms. Cheryl Hector Fontenelle, Ag. MD Ms. Nievia Ramsundar, Executive Director Mr. Clifford Bostic Director, Chief Technical Officer</p>
	<p>CROSS-SECTOR REGULATORY COLLABORATION</p> <p>Preparatory Considerations for G5 Regulatory framework Cross-Sector Regulatory Collaboration - The use of ICT applies to all sectors of the economy. Accordingly, there must be cooperation and collaboration across all sectors to promote the digital economy. Generation 5 status gives recognition to this fact and encourages this cross-sector collaboration. The Panel will examine actions to achieve Generation 5 status for our regulatory authorities.</p>	
11:00	<p>Panel Discussion:</p> <ol style="list-style-type: none"> 1. Telecommunication Regulator 2. Financial Services Regulator 3. Health Services Regulator 4. National Security Agency 	<p>Moderator: Ms. Sofie Maddens, ITU Ms. Cynthia Reddock-Downes, CEO, TATT Ms. Sharmyn Powell Chief Risk Officer, ECCB (TBC) Dr. Joy St. John, Executive Director Caribbean Public Health Agency (CARPHA) Lt. Colonel Michael Jones Executive Director, CARICOM IMPACS</p>
12:00	<p>Open Discussion: Synthesising the Discussions and the Way Forward</p>	<p>Facilitator: Ms. Sofie Maddens, ITU</p>
12:30	<p>End of Day 2: Forum Ends</p>	